

2.4 Neighbourhood Mail™

In order to calculate the estimated delivery standard for this service, simply add the transportation time and the delivery cycle by following these steps:

1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
3. Using Table 6, calculate the **transportation time** by using the applicable processing facilities identified above;
4. Using Table 7, determine the **delivery cycle** applicable to your mailing and **add it to the transportation time**.

Table 6: Neighbourhood Mail transportation time

Neighbourhood Mail Transportation Time																		
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	2	6	3	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Charlottetown	6	2	6	3	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Edmonton	3	6	2	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Halifax	6	3	6	2	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Hamilton	6	5	6	5	2	3	5	4	3	4	5	5	5	6	3	7	7	5
London	6	5	6	5	3	2	5	4	3	4	5	5	5	6	3	7	7	5
Moncton	6	3	6	3	5	5	2	4	4	4	6	3	6	4	5	7	7	6
Montréal	5	4	5	4	4	4	4	2	3	3	5	4	5	5	4	6	6	5
Ottawa	5	4	5	4	3	3	4	3	2	3	5	4	5	5	3	6	6	5
Québec	5	4	5	4	4	4	4	3	3	2	5	4	5	5	4	6	6	5
Regina	4	6	4	6	5	5	6	5	5	5	2	6	3	7	5	5	5	3
Saint John	6	3	6	3	5	5	3	4	4	4	6	2	6	4	5	7	7	6
Saskatoon	4	6	4	6	5	5	6	5	5	5	3	6	2	7	5	5	5	3
St. John's	7	4	7	4	6	6	4	5	5	5	7	4	7	2	6	7	7	7
Toronto	6	5	6	5	3	3	5	4	3	4	5	5	5	6	2	7	7	5
Vancouver	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	2	3	5
Victoria	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	3	2	5
Winnipeg	4	6	4	6	5	5	6	5	5	5	3	6	3	7	5	5	5	2

Exceptions:

1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

Table 7: Neighbourhood Mail delivery cycle

Category	THICKNESS	WEIGHT	DELIVERY CYCLE*
Standard and Oversize	up to 0.75 in. (1.91 cm)	up to 200 g (7.05 oz.)	up to 3 business days
	up to 1 in. (2.54 cm)	up to 300 g (10.58 oz.)	up to 4 business days
		up to 500 g (17.64 oz.)	up to 9 business days

* For non-letter carrier routes, the delivery cycle, in business days, is 1 day for items up to 500 g (17.64 oz.) and 3 to 5 days for items up to 1,000 g (35.3 oz.) with a maximum thickness of 1.5 in. (3.81 cm).